



[BILLING SCHEDULE](#)

[DATES TO REMEMBER](#)

[GREEK LICENSING](#)

[PHI KAP MERCHANDISE](#)

[FOUNDER'S CUP](#)

[CONTACT US](#)

REMEMBER YOU CAN
ALWAYS CALL THE
OFFICE, TOLL FREE AT:
800-969-4639

The Next Step

QUOTES OF THE WEEK

“Blaming speculators as a response to crisis goes back at least to the Greeks. It's almost always the wrong response.”

-Larry Summers

“Natural ability and learned skills create an informed intuition that makes leadership issues jump out at leaders.”

-John Maxwell

THIS WEEK'S TOPIC – MANAGING AND RESPONDING TO A CRISIS

What would you do if there was an accident at your Chapter? Hoping one doesn't happen is **not** a good answer. Regardless of how careful your Chapter is, accidents can and will happen. Is your leadership prepared for a crisis? Is your Chapter prepared? Reviewing the Crisis Management Manual at least once each semester is the only way your Chapter will be prepared for an unforeseen crisis. The complete manual is found on our [Members' Only Section](#) of our website under the *Library - Officer Manuals*.

Suggested Reading from ***The 21 Irrefutable Laws of Leadership***:

Chapter 8 - The Law of Intuition: Leaders Evaluate Everything with a Leadership Bias

TIP OF THE WEEK

Be sure that you have emergency and non emergency contact information for the Fire Department, Police Department, Greek Life Advisor, National Fraternity, Chapter Advisor, and Alumni President. Provide an emergency and non-emergency contact list to all the major officers. Post the list in visible places of the Chapter House if you have one. Program the necessary phone numbers into your cell phone, and have your Officers do the same.